HOW TO RECOGNIZE AND REPORT PHISHING ATTACKS

Phishing attacks are used by criminals to install malware or con you out of money or sensitive information. While the ways in which cybercriminals target victims is ever-evolving, the tips below can help you recognize phishing emails.

1. **External Domain (i.e. gmail)**
   - Don’t be fooled by what’s in front of @.

2. **Urge to Act Promptly**

3. **Remember to use common sense.**

   - **Excuse for Email vs. Call**
   - **Request for Purchase**
   - ** Spoofed Links/Websites**

4. **Always be vigilant and suspicious.**

   - **Grammatical Errors**
   - **Imitating Authority Figure**

If you suspect you have received a phishing email or spam:
1. Do not respond.
2. Forward email to ReportSpam-group@uncc.edu.
3. Delete immediately.

Malicious attacks can also occur via phone calls and text messages. For more information on cyber safety and phishing attacks, visit [https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams](https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams).